



Dinova Rebates + Other Important Dates

As a Dinova preferred dining program partner, you earn a rebate on qualified transactions made by your cardholders at in-network restaurants. When should you expect to receive your rebate payment? Let's review.

First, thing's first: Rebates to Dinova enterprise partners are paid either on a Yearly or a Quarterly basis, according to your contract.

- *Dinova Partners on a YEARLY Payment Schedule are paid on March 1 for rebates earned on all prior-year transactions.*
- *Dinova Partners on a QUARTERLY Payment Schedule are paid*
 - *January 31 (for rebates earned in September, October, November)*
 - *April 30 (for rebates earned in December, January, February)*
 - *July 31 (for rebates earned in March, April, May)*
 - *October 31 (for rebates earned in June, July, August)*

Are there any other dates Dinova partners should keep in mind?

Yes! The 10th of every month is critically important, and here's why: When an organization signs our contract, they agree to provide us with their dining-related transaction data. This data enables Dinova to calculate both our enterprise partner rebates and our restaurant partner payments. Depending on the organization's credit card issuer, this data will either be:

- a "direct data feed" – in which the credit card issuer provides the relevant data to Dinova directly; or
- a "data report" – in which the organization provides Dinova the relevant data

Either way, Dinova must receive this data no later than the 10th of the month for any transactions that occurred in the previous month (i.e., for any transactions that occur in January, the organization provides Dinova the necessary data by February 10). Any data received past the 10th of the month deadline may not be considered for rebates.

So what does a typical dining/reporting/rebate payment period look like?

Let's use a June-July-August timeframe as an example.

1. *June 1-30, Dinova enterprise partner cardholders dine at in-network restaurants.*
2. *July 5-10, Dinova receives June dining transaction data from all enterprise partners.*
3. *July 1-31, Dinova's back-end systems cross-reference June transactions to issue payment invoices to our restaurant partners.*
4. *July 31, those enterprise partners on a QUARTERLY rebate payment schedule receive their rebate payments for March, April, and May dining transactions.*
5. *August 1-31, Dinova's operations team generates enterprise partners' monthly dining activity reports for June and assigns rebate credit.*

**For questions about your rebate schedule
or details regarding your monthly report, please contact
reports@dinova.com**

Sample Monthly Dining Activity Report from February 2020

Company XYZ Activity							REBATE RATE: 4%
For Period: 2/01/2020 - 2/29/2020							
RESTAURANT ID	RESTAURANT NAME	CITY	STATE	DATE	USER ID	AMOUNT	REBATE
1234567890	MF SUSHI	ATLANTA	GA	2/25/20	4356	\$178.43	
5678901234	OUTBACK STEAKHOUSE	TAMPA	FL	2/25/20	2774	\$64.25	
3456789012	JOE'S ON JUNIPER	ATLANTA	GA	2/25/20	2331	\$59.44	
5678901234	OUTBACK STEAKHOUSE	TAMPA	FL	2/25/20	9412	\$32.73	
6789012345	JERSEY MIKE'S	ARLINGTON	VA	2/25/20	2098	\$15.79	
4455667788	TARTINE MANUFACTORY	SAN FRANCISCO	CA	2/26/20	7495	\$275.68	
7890123456	PIZZA HUT	GREENVILLE	SC	2/26/20	6815	\$27.41	
8901234567	PANDA EXPRESS	INDIANAPOLIS	IN	2/26/20	4560	\$12.36	
9012345678	RED LOBSTER	GAINESVILLE	FL	2/26/20	3751	\$70.26	
1122334455	CARRABBA'S	COLORADO SPRINGS	CO	2/26/20	9778	\$42.84	
2233445566	BIG SHUCK'S OYSTER BAR	PLANO	TX	2/26/20	8853	\$162.86	
4567890123	SOUTH CITY KITCHEN	ATLANTA	GA	2/26/20	8777	\$87.33	
3254769801	OUTBACK STEAKHOUSE	NEWARK	NJ	2/27/20	7212	\$45.57	
5678901234	OUTBACK STEAKHOUSE	TAMPA	FL	2/27/20	5287	\$93.50	
8901234567	PANDA EXPRESS	INDIANAPOLIS	IN	2/27/20	6455	\$15.21	
2345678901	CHOPT	ATLANTA	GA	2/27/20	6003	\$37.89	
3344556677	EARL'S KITCHEN + BAR	ORLANDO	FL	2/27/20	7757	\$82.70	
3456789012	CITY BARBEQUE	ATLANTA	GA	2/27/20	1487	\$29.94	
GRAND TOTAL						\$ 66,902.57	\$ 2,341.59