



## Dinova Rebates + Other Important Dates

As a Dinova preferred dining program partner, you earn a rebate on qualified transactions made by your cardholders at in-network restaurants. When should you expect to receive your rebate payments? Let's review.

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**First, thing's first: Rebates to Dinova corporate partners are paid either on a Yearly or a Quarterly basis, according to your contract.**

- *Dinova Partners on a YEARLY Payment Schedule are paid on or around March 15th for rebates earned on all prior-year transactions.*
- *Dinova Partners on a QUARTERLY Payment Schedule are paid*
  - *January 31 (for rebates earned in September, October, November)*
  - *April 30 (for rebates earned in December, January, February)*
  - *July 31 (for rebates earned in March, April, May)*
  - *October 31 (for rebates earned in June, July, August)*

### **Are there any other dates Dinova partners should keep in mind?**

Yes! The 10<sup>th</sup> of every month is critically important, and here's why: When an organization signs our contract, they agree to provide us with their dining-related transaction data. This data enables Dinova to calculate both our corporate partner rebates and our restaurant partner payments. Depending on the organization's credit card issuer, this data will either be:

- a "direct data feed" – in which the credit card issuer provides the relevant data to Dinova directly; or
- a "data report" – in which the organization provides Dinova the relevant data

Either way, Dinova must receive this data no later than the 10<sup>th</sup> of the month for any transactions that occurred in the previous month (i.e., for any transactions that occur in January, the organization provides Dinova the necessary data by February 10). Any data received past the 10<sup>th</sup> of the month deadline may not be considered for rebates.

## So what does a typical dining/reporting/rebate payment period look like?

Let's use a June-July-August timeframe as an example.

1. *June 1-30, Dinova corporate partner cardholders dine at in-network restaurants.*
2. *July 5-10, Dinova receives June dining transaction data from all corporate partners.*
3. *July 1-31, Dinova's back-end systems cross-reference June transactions to issue payment invoices to our restaurant partners.*
4. *July 31, those corporate partners on a QUARTERLY rebate payment schedule receive their rebate payments for March, April, and May dining transactions.*
5. *August 1-31, Dinova's operations team generates corporate partners' monthly dining activity reports for June and assigns rebate credit.*

**For questions about your rebate schedule  
or details regarding your monthly report, please contact**  
[reports@dinova.com](mailto:reports@dinova.com)

### Sample Monthly Dining Activity Report from February 2023

Company XYZ Activity						REBATE RATE: 4%	
For Period: 2/01/2023 - 2/31/2023							
RESTAURANT ID	RESTAURANT NAME	CITY	STATE	DATE	USER ID	AMOUNT	REBATE
7293351657	MF SUSHI	ATLANTA	GA	2/25/2023	4356	\$178.43	
7992849223	OUTBACK STEAKHOUSE	TAMPA	FL	2/25/2023	2774	\$69.25	
6913279821	BLAZE PIZZA	ATLANTA	GA	2/25/2023	2331	\$59.44	
7923450298	OUTBACK STEAKHOUSE	TAMPA	FL	2/25/2023	9412	\$32.73	
6504529743	JERSEY MIKE'S	ARLINGTON	VA	2/25/2023	2098	\$15.79	
3529968542	PANDA EXPRESS	SAN FRANCISCO	CA	2/26/2023	7495	\$275.68	
2716775275	PIZZA HUT	GREENVILLE	SC	2/26/2023	6815	\$27.41	
5676791391	PANDA EXPRESS	INDIANAPOLIS	IN	2/26/2023	4560	\$12.36	
6506695540	RED LOBSTER	TAMPA	FL	2/26/2023	3751	\$70.26	
3149838332	CARRABBA'S	COLORADO SPRINGS	CO	2/26/2023	9778	\$42.84	
2942746643	BIG SHUCK'S OYSTER BAR	PLANO	TX	2/26/2023	8853	\$162.86	
3846112366	SOUTH CITY KITCHEN	ATLANTA	GA	2/26/2023	8777	\$87.33	
7387682989	OUTBACK STEAKHOUSE	NEWARK	NJ	2/27/2023	7212	\$45.57	
7688199457	OUTBACK STEAKHOUSE	TAMPA	FL	2/27/2023	5287	\$93.50	
8230127626	PANDA EXPRESS	INDIANAPOLIS	IN	2/27/2023	6455	\$15.21	
2301643122	CHOPT	ATLANTA	GA	2/27/2023	6003	\$37.89	
5915713328	EARLS KITCHEN + BAR	ORLANDO	FL	2/27/2023	7757	\$82.70	
6234380622	CALIFORNIA PIZZA KITCHEN	ATLANTA	GA	2/27/2023	1487	\$29.94	
<b>GRAND TOTAL</b>						\$66,902.57	\$2,341.59